

Case Study

NAKISA
HANELLY



Customer Bio:

Located in the Greater Vancouver Regional District, the City of Burnaby is the third largest city in British Columbia. A local government providing essential services to 200,000 citizens in an urban and residential environment, the City has over 3,000 employees and covers 36 square miles of land. The City features high density residential areas, major commercial town centers, rapid transit, high technology research and business parks, comprehensive industrial estates and major post-secondary institutions.



The information, presentation and level of detail provided by Nakisa were previously unavailable to us. Tightly integrated with our portal, Nakisa benefits all city departments by providing a highly visible organization structure.

Rick Earle, Project Director, The City of Burnaby



Key Challenges

- Insufficient visibility into the organization structure; information unavailable in legacy system
- Manual preparation of organization charts; difficult to maintain
- Organizational data not automatically updated leading to out-of-date or inaccurate information
- Inefficient communication of corporate structure
- Difficulty planning for future growth



Project Objectives

Visibility:

Provide in-depth visibility of the organization structure from one centralized location

Up-to-Date Information:

Automatically display up-to-date information directly from SAP

Secure:

Control access to sensitive data and ensure the integrity of human capital information

Planning:

Model various “what if” scenarios to determine impact on the organization



The Results

- Increased workforce visibility through real-time integration with SAP that fully leverages role-based security
- Integrated with the company portal; access is city-wide
- Improved quality of organizational data
- Enhanced decision making with fast and easy access to workforce data



The Solution

Nakisa org charting and org design with SAP integration module

Why Nakisa?

Nakisa’s flexible visualization solutions provide real-time, up-to-date organization structure information directly from SAP, allowing for strategic decision making and modeling.

To learn more about the Nakisa Hanelly solution and how it will be effective for your organization, visit www.nakisa.com/hanelly or email info@nakisa.com.