

# Case Study

NAKISA HANELLY

# Customer Bio:

Headquartered in Montreal, Quebec, Ivanhoe Cambridge is a pre-eminent Canadian-based global property owner, manager, developer and investor, focusing on high-quality shopping centres located in urban areas. Beyond its strong Canada-wide presence, the Company is also active in the United States, Brazil, Europe and Asia. Its real estate portfolio consists of almost 46 million square feet of retail space and includes some 70 regional and super-regional shopping centres.

Nakisa's visualization solutions provide Ivanhoe Cambridge with consistent access to real-time, bilingual and accurate human resource information. By having a centralized source of global employee data, users are able to effectively communicate and collaborate company-wide.

David Smith, Vice President, Human Resources, Ivanhoe Cambridge



# Key Challenges

- After the merger of Ivanhoe and Cambridge, the company had duplicate systems that challenged organization-wide communication
- Manual creation of organization charts and directories using Microsoft Excel, Word and Power-Point was time-consuming
- Lack of global workforce visibility and much time was spent searching for organizational resources
- Outdated information was transmitted throughout the organization



# Project Objectives

#### Visualization:

Provide employees with a clear snapshot of organizational roles, relationships, hierarchies and employee details

### Centralize Information:

Provide a single, real-time source of employee information to facilitate communication

#### Multilingual:

Implement a solution to effectively communicate with both French and English employees

#### Efficiency:

Eliminate time wasted searching for organizational information and resources



The Solution Nakisa org charting software

# Why Nakisa?

Nakisa was the only vendor to meet the requirements for a multi lingual, web-based visualization solution that provides real-time, accurate workforce information through one centralized, easy-to-use interface.

To learn more about the Nakisa Hanelly solution and how it will be effective for your organization, visit www.nakisa.com/hanelly or email info@nakisa.com.



# The Results

- Seamlessly integrated with the corporate portal, providing real-time workforce data globally
- Increased visibility and enhanced communication – employees have a clear understanding of organizational structure
- Manual creation of organization charts and directories has been eliminated, allowing employees to focus on value-added tasks